

How to Request a Tele-Consultation

1. Login to HELP. At the homepage click the **Submit Case / Search** button.

My HELP Desktop

Announcements

The PATH team has partnered with Portsmouth Naval Medical Center to provide tele-consultation services to Navy Medicine East! Users can begin to access Health Experts onLine at Portsmouth (HELP) at <https://help.nmcp.med.navy.mil>

PATH receives the 2014 General Maxwell R. Thurman Award for Excellence in Telemedicine and Advanced Medical Technology

Go to Case: Go

DATE	#	PATIENT	STATUS
07/18/14	13533	Layton, Tammy	Forwarded to Russell, More, Flanders, Morris by Wessler, Jacob
07/16/14	13485	Richardson, Adoniya	Forwarded to Johnson by Lin, Andrew
07/16/14	13509	Allison, Franchesca	New Comments By St. Clair, Kristina
07/15/14	13495	Brooks, Terry	Forwarded to Gondusky by Lin, Andrew
07/11/14	13420	Sharpe, Hilda	Closure Requested
07/10/14	13464	Orsan, Tisha	Forwarded to Manetta, Hudson, Quern

View All Activity | Purge List

SEARCH

Last: First: SSN: (No Dashes)

My Consults Closed Cases All Active Consults

AIR EVAC ACTIVITY

No new activity since your last visit.

2. At the Patient Search window enter in the patient's DoD ID # or FULL Sponsor SSN and click **Find**.

Patient Search

DoD ID: OR

Last Name: EMP:

First Name: Sponsor SSN: (NO DASHES)

3. If patient is found skip to the next step. If patient is not found then fill out supplemental information for the patient and click **Continue** and go to the next page. **Please note most patients will not preexist.**

Patient Search ✕

DoD ID:

Last Name: FMP:

First Name: Sponsor SSN:

Birth Date MM/DD/YYYY Branch: Air Force Army Marines Navy Coast Guard VA Other

NO PATIENTS FOUND. Once all data added above, hit continue below to create a new patient and submit a case. **NOTE: At least one of either DoD ID or SSN must be entered.**

If the patient you are looking for is not in the list above, [click here](#) to add a new patient.



4. If patient is found click to select the patient and then click **Continue**.

Patient Search ✕

Last Name: FMP:

First Name: Sponsor SSN:

Last Name	First Name	FMP/Sponsor SSN	Date of Birth
Testing	Patient	20/878978978	01/01/1980

5. At the **Requesting a Consultation** screen, input as much relevant information as possible so the specialist can answer your question(s). Also please clearly state your consult question(s). Please note all fields in **RED** are required and must be filled out.

Home Page Submit Case / Search My Preferences Help Go to Case: 90

Requesting a Consultation From Naval Mobile Construction Battalion For

Patient Testing
20/878-97-8978
DOB: 01/01/1980

Request Type: Consultation

Requesting Provider: Myself Pick User

Consultation Request (RED FIELDS ARE REQUIRED)

H&P: altha notes etc.

cut & paste from AHLTA When pasting AHLTA note into H&P, please also provide a short paragraph stating your specific concerns.

Other Information:

Assessment:

Consult Question(s): Consult questions etc.

Note: Multiple consults to the same or different specialties should be submitted as a SINGLE case.

For additional details, see AHLTA note dated:

6. Continue down the page and select the appropriate department(s) that fit your consult question(s). If not in the list fill it in manually. When finished click **Submit**.

For additional details, see AHLTA note dated:

Forward To Department (OPTIONAL)

Which CLINICAL SPECIALTIES do you want this case forwarded to:
(Hold the CTRL key while selecting multiple specialties)

Cardiothoracic Surgery
Colon/Rectal Surgery
Dermatology
ENT
ENT Pediatric
Family Practice
Flight Medicine
General Surgery

If any department(s) are not listed above please specify them here:

Please Note: The referring provider maintains full responsibility for the care of this patient during the tele-consultation process.

Submit Cancel

