

How to Remove Users from a Case

To remove a user from a case, click their name in the Case Viewers section.

HUB CLINICAL USERS					SPOKE CLINICAL USERS				
Dept	Specialty	Name	Org	Last Viewed (# of views)	Dept	Specialty	Name	Org	Last Viewed (# of views)
Telehealth	System Administrator	<input type="checkbox"/> Carpenter, Rohan	Tripler Army Medical Center	14 June 2016 17:13 UTC (5)	Telehealth	Test User	testuser, Rohan	DEMO	29 June 2016 16:39 UTC (3)
Telehealth	Systems Programmer	<input type="checkbox"/> Hiraide, Keone	Tripler Army Medical Center	()					

Once a user is selected a “Remove Selected Users” button will appear.

HUB CLINICAL USERS					SPOKE CLINICAL USERS				
Dept	Specialty	Name	Org	Last Viewed (# of views)	Dept	Specialty	Name	Org	Last Viewed (# of views)
Telehealth	System Administrator	<input checked="" type="checkbox"/> Carpenter, Rohan	Tripler Army Medical Center	14 June 2016 17:13 UTC (5)	Telehealth	Test User	testuser, Rohan	DEMO	29 June 2016 16:39 UTC (3)
Telehealth	Systems Programmer	<input checked="" type="checkbox"/> Hiraide, Keone	Tripler Army Medical Center	()					

Click the “Remove Selected Users” button to remove the users. An administrative comment is added to the case informing all that the users have been removed.

TELEHEALTH/DEMO/TEST USER (TESTUSER, ROHAN) 29 JUNE 2016 16:42 UTC TYPE: ADMIN			
2 user(s) are no longer receiving notifications for this case. Click for more details . Request reforwarding if needed.			
DEPARTMENT	SPECIALTY	NAME	LOCATION
TELEHEALTH	SYSTEM ADMINISTRATOR	ROHAN CARPENTER	TRIPLER ARMY MEDICAL CENTER
TELEHEALTH	SYSTEMS PROGRAMMER	KEONE HIRAIDE	TRIPLER ARMY MEDICAL CENTER
*THE USERS ABOVE ARE NO LONGER RECEIVING NOTIFICATIONS FOR THIS CASE. IF THEIR INVOLVEMENT IS NEEDED PLEASE REQUEST THE CASE BE REFORWARDED TO THEM.			